

2024 Benefits to the Community By the Numbers

INTEGRIS Health provided **\$77,146,081** in community benefits. This includes our total community impact, community building efforts, uncompensated services and Medicaid services.

Total Community Impact

Total community impact epitomizes our mission of partnering with people to live healthier lives. In alignment with IRS Form 990, Schedule H, INTEGRIS Health reports community benefit activities across key categories, including Community Health Improvement Services and Community Benefit Operations (health education, screenings, and public health initiatives); Health Professions Education for community members; Subsidized Health Services provided at below cost to improve access for uninsured and underinsured populations; Research that benefits community health; and Cash and In-Kind Contributions supporting health-related work of community organizations.

Our total community impact efforts equaled \$4,241,733.

Community Building

Community building is another vital way we give back. These efforts address the root causes of health problems. Some of our activities in community building are physical improvements in housing, economic development, community support, environmental enhancements and advocacy for advancements in community health.

Our community building efforts equaled \$311,726.

Uncompensated Services

Uncompensated services are the costs of providing free and reduced-cost care. As a system of not-for-profit hospitals, INTEGRIS Health provides services to everyone, regardless of the ability to pay. Thus, we provide a much-needed safety net for members of our community who would otherwise have no access to medical care. INTEGRIS Health is committed to providing medically necessary care by offering financial assistance to qualifying patients.

INTEGRIS Health provided charity care at an estimated cost of \$29,609,721.

Bad Debt

In addition, INTEGRIS Health incurred bad debt with an estimated cost of \$76,296,258 based on the overall hospital cost-to-charge ratio.

Medicaid Services

INTEGRIS Health also provides care to patients who qualify for Medicaid programs. This includes the actual unpaid cost of providing care to Medicaid patients and represents a shortfall between cost of care and payments received by Medicaid.

INTEGRIS Health provided Medicaid services at an estimated cost of \$42,982,901.

INTEGRIS Health Expands Access with AllSet Urgent Care Clinics

In 2024, INTEGRIS Health introduced the AllSet Urgent Care model, with 17 opening across Oklahoma. These clinics offer a streamlined, patient-centered experience with no wait times, transparent pricing and extended hours. Each clinic focuses on making care more accessible with online scheduling, walk-in appointments and automatic follow-ups with INTEGRIS Health providers.

This expansion is designed to increase access to health care in local communities, helping ensure that Oklahomans receive timely, compassionate care when they need it most. By the end of 2025, all 17 AllSet Urgent Care locations will be open, further strengthening our commitment to supporting the health of our communities.



System Overview

934 

Employed Physicians and Providers

190 **64**

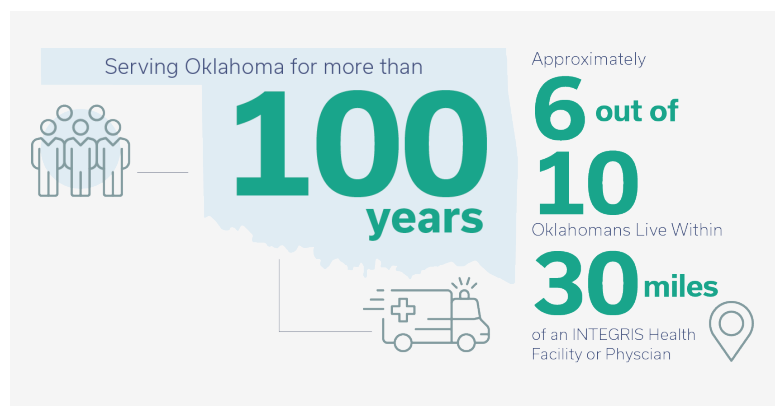
Employed Primary Care Providers

Specialities Represented

Clinically Integrated Network

1,797

INTEGRIS Health Partners Providers



128,147

Covered Lives by Clinically Integrated Network

NUMBER OF TEACHING PROGRAMS

1

Fellowship Program

3

Residency Programs