

Drug Diversion, Prevention, and Reporting

Documentation Basics:

All documentation should be complete, accurate, and timely.

For those that obtain or administer controlled substances, it is required that all facility procedures are followed for documentation of what was removed, administered, and what was wasted – with a witness.

Report in RL Datix under Professional Conduct > Concern for Diversion:

- Any loss of controlled substances
- Suspicious behavior
- Evidence of tampering
- Unsecured controlled substances
- Improper documentation



Contact pharmacy for any immediate concerns

Advanced software is used to monitor all controlled substances removed from an Omnicell and to compare to administration and wastage data. This software is also monitoring multiple metrics for possible diversion.

The Joint Commission requires all medication orders to be reviewed by a pharmacist prior to administration.

Exceptions include:

- A “Licensed Independent Practitioner” controls the ordering, preparation, and administration. This is usually done in a procedural area or during a bedside procedure.
- When medications are required in emergent situations and waiting for pharmacist review could adversely affect the patient’s condition. Examples may include antidotes, rescue agents, reversal agents, lifesaving medications, urgent comfort care measures to treat pain, or intractable nausea/vomiting.



The Highly Reliable Safety Skill Stop the Line or ARCC provides an avenue for raising concerns around drug diversion:

Ask a question
 Make a **Request**
 Voice a **Concern**
 Follow **Chain of Command**

The American Addiction Center states:

- 69% of physicians misused prescription drugs during their career.
- 5.5% of medical professionals use illicit drugs (includes marijuana).
- 4.4% of medical professionals are considered heavy drinkers.

Common signs of impairment include:

Psychosocial

Suspicious attitude, aggression, or hostility toward others
Mood Swings, Panic attacks, Paranoia
Avoidance of eye contact, isolation or being withdrawn

Cognitive

Diminished alertness
Problems with memory and concentration, forgetfulness
Poor judgement or confusion
Failure to complete easy tasks or lack of improvement in performance or conduct
Poor or inaccurate communication

Physical

Alcohol-like breath, frequent use of mouthwash or gum, cannabis odor
Pupils either dilated or constricted
Flushed or bloated face
Frequent accidents
Jerky body movements, tremors or shaking
Complaints of pain
Fatigue

Behavior patterns of impairment include:

Increased frequency of shifts
Being overly protective of work area or medication cart
Frequent documentation errors
Long delays in charting or wasting after removal from Omnicell
Significant differences in the patient's shift to shift pain medication needs.
Altered medication orders
Frequent reports of their patients not getting adequate pain relief
Evidence of tampering with drug vials or other containers

Diversion prevention tips include:

Do not loan your ID badge or passcode to anyone
Only remove current dose of medication for your patient
Return unused medications according to procedure
Report medication discrepancies or inappropriate access promptly to pharmacy
Complete, accurate, and timely documentation of controlled substance transactions (e.g. Omnicell removal, waste, Epic documentation, other)
Monitoring of all Omnicell overrides, discrepancies, wastage, high usage, and charting to identify potential diversion

Resources for Substance Use Disorder:

Supportline is INTEGRIS Health's Employee Assistance Program that assists caregivers with individual issues that could affect work performance.



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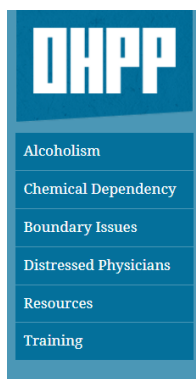


1-888-881-5462

supportline.com
group code:
integris

Substance Abuse and Mental Health Services Administration (SAMHSA) national helpline

1-800-662-HELP (4357) or 1-800-487-4889 (TDD — for hearing impaired).



Talbot Center:

<https://talbotcampus.com/addiction-treatment-programs/professionals/>



American Addiction Centers

offers a specific program for licensed medical professionals. Call 866-704-8038 24/7

**Attention: Click this link to
complete the required attestation
statement.**