

PRACTITIONER (APPLICANT) RIGHTS

1. Practitioners who are undergoing the delegated credentialing process have the following rights:
 - 1.1. To review information obtained to evaluate the Practitioner's credentialing application, attestation, or CV.
 - 1.2. To review certain information obtained during the verification process.
 - 1.3. Practitioners do not have the right to review information such as peer-review protected information recommendations or other information that is considered to be peer-review protected.
 - 1.4. To be informed, upon request, of the status of their application. Requests will be submitted in writing to the IHP Credentialing department, which will respond to such requests in a reasonable amount of time, not to exceed 30 calendar days.
 - 1.5. To correct or clarify erroneous information from other sources. Refer to Section 13 for procedural steps.
 - 1.6. To receive the status of their credentialing or recredentialing application, upon request.
 - 1.6.1. If the Practitioner requests the status of their application, IHP will provide the Practitioner an approximate date the application will be presented to the NSCC and any outstanding primary source verification requests, whether by telephone, email, or written correspondence.
 - 1.6.2. Practitioners do not have the right to review information such as recommendations, references, or other information that is considered to be peer-review protected.
2. Notification of Practitioner Rights:
 - 2.1. Practitioners are notified of these rights upon their initial request for participation in IHP, LLC, and on an ongoing basis.
 - 2.2. This notification is provided on the following form, Consent and Release (Appendix C).